



# MEETING OF THE REGIONAL THEMATIC GROUP ON DIGITAL TRANSFORMATION AND TRAINING ON EIDAS AND EIDAS 2.0 PODGORICA 26-27 FEBRUARY, 2025



## **Background**

The Digital Transformation Sub-group meeting aims to bring together members from this working group to discuss the implementation of eIDAS and eIDAS 2.0, assess the current state of digitalization across member administrations, and explore opportunities from different ReSPA instruments of support. This meeting serves as a platform for knowledge exchange, collaboration, and strategic planning to advance digital transformation in the region.

### Objectives:

The implementation of eIDAS and eIDAS 2.0, is critical for enhancing digital identity and trust services across ReSPA member. These frameworks provide secure, interoperable solutions for electronic identification, authentication, and trust services. eIDAS 2.0 introduces advancements such as the European Digital Identity Wallet, further strengthening security and accessibility in cross-border digital transactions. Understanding these regulations will enable member administrations to align their digital identity systems with EU standards and enhance the efficiency of public services.

A thorough evaluation of the current digitalization landscape helps identify progress, challenges, and areas for improvement. Recent surveys and discussions indicate that while ReSPA members have made strides in e-Government services, challenges such as policy alignment, cybersecurity risks, and digital infrastructure gaps remain. Addressing these barriers will accelerate digital transformation and improve the delivery of public services.

ReSPA's on-demand services provide tailored support, including technical assistance, capacity-building, and policy development. Reviewing the status of ongoing activities will help assess their impact and effectiveness. Encouraging applications for new initiatives will allow members to access targeted support that meets their evolving digitalization needs. Expanding participation in these initiatives will foster innovation and strengthen digital governance capabilities.

By focusing on eIDAS implementation, digitalization assessment, on-demand support, and knowledge-sharing, this meeting aims to empower ReSPA members in their digital transformation efforts. A collective approach to these objectives will enhance interoperability, improve public services, and build a resilient digital future.

### **Key Topics:**

- Discussion of Current Digitalization Status in ReSPA Members
  - Presentation on key achievements, challenges, and areas for improvement based on the main available international surveys (UN e-government survey, World Bank GovTech Maturity Index, Digital Economy and Society Index (DESI), Balkan Barometer 2024, etc)
  - $\circ\quad$  Interactive discussion with participants to share insights and experiences.

### - eIDAS and eIDAS 2.0

- Overview of objectives, scope, and key components.
- Legal framework and compliance aspects.
- Technical aspects of implementation, including secure electronic identification and trust services.
- o Practical exercises on digital signatures and electronic seals.



### - Implementation of eIDAS Regulation and Best Practices

- o Presentation on electronic identification schemes at the national and EU levels.
- Case study: Implementation of the eWallet IDDEEA project.

### - ReSPA Instruments of Support

- o Presentation of the ReSPA Strategic Orientation 2025-2030
- Overview of available support mechanisms.
- o Presentation of successful initiatives developed through ReSPA support.
- Group discussions to identify priority areas and activities for implementation during 2025-2027 and exchange ideas on potential new on-demand technical assistance projects.

This meeting will provide a structured framework to ensure both informational and interactive elements, with ample opportunities for participant engagement and collaboration. The outcomes of the discussions will contribute to shaping the digital transformation strategies of ReSPA members and enhancing regional cooperation in the digital domain.



# **PROVISIONAL AGENDA**

Wednesday, 26 February, 2025			
9:00 – 9:25	Welcome and introduction  Tour de table – introduction of participants and expectations	ReSPA representative	
9:25 – 9:45	- Presentation: Overview of the current state of digitalization across ReSPA members based on last international surveys - challenges and areas of improvement - Followed by interaction and feedback from participants	Ms. Bojana Bajic  ReSPA Public Policies  Innovations and Digitalization officer  All participants	
9:45 – 11:00	Presentation on eIDAS objectives, scope, and key components (digital signatures, electronic seals, timestamps, electronic delivery services)  Introduction to eIDAS 2.0: updates, new features, and implications for digital identity and trust services.	ReSPA Expert	
11:00 - 11:30	Coffee break		
11:30 – 12:30	Legal Framework and Compliance  - Detailed explanation of the legal framework and its integration with national laws.	ReSPA Expert	
12:30 – 13:30	Lunch break		
13:30 - 15:00	- Presentation on secure electronic identification and trust services Practical exercise: Simulating digital signatures and electronic seal creation.	ReSPA Expert	
15:00 – 15:30	Wrap-up session	Ms. Bojana Bajic  ReSPA Public Policies  Innovations and Digitalization officer  All participants	



Thursday, 27 February, 2025			
9:00 – 10:30	The EU Electronic Identification Schemes - Overview of elDAS electronic identification schemes  - Electronic identification schemes (notified and national level) - Electronic identification means - Current implementations and experiences: Electronic identification in the public sector and private sector	ReSPA Expert	
10:30 – 11:30	Implementation of eIDAS Regulation – Project eWallet	IDDEEA representative	
11:30 - 12:00	Coffee break		
12:00 – 13:00	- Brief presentation of the ReSPA Strategic Orientation 2025-2030, with focus on digitalization thematic area Presentation of the ReSPA instruments of direct support (on demand support, mobility schemes, e-gov pilots, horizontal facility) - Presentation of the projects developed using the ReSPA instrument of support	Ms Bojana Bajic ReSPA Public Policies Innovations and Digitalization officer	
13:00 – 13:30	Summary of key takeaways from the meeting and next steps	Ms Bojana Bajic  ReSPA Public Policies  Innovations and Digitalization officer	
13:30	Lunch and departure of the participants		

